

**Williamson County Rescue Squad, Inc.
2020 Year End Review**



Compiled by Lieutenant Adam Wade

Office of the Chief

**Chief of the Department
Todd Bowman**

**Assistant Chief
Eddie House**

**Assistant Chief
Robert Galoppi**

**Assistant Chief
William Almon**

**Daytime Captain
Tim Hood**

**Training Division
Captain Tim Reed
Lieutenant Tom LoSchiavo
Lieutenant Treavor Denault
Lieutenant Dustin Beard**

**Station 12
Lieutenant Ryan Sessions**

**Station 14
Captain Barry Burris**

**Station 21
Captain John Schroeder**

**Station 22
Captain Chase Trivett
Lieutenant Steve Neible**

**Station 23
Captain Mark Obermeyer
Lieutenant William Gumbman
Lieutenant Adam Wade**

**Station 24
Captain Bobby Rutledge
Lieutenant Nick Reali**

**Station 30
Captain Charlene Forehand
Lieutenant Chad Harrah**

**Station 35
Captain Andy Adams
Lieutenant Robert Claxton**

Board of Directors

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Vice President Bruce Holtje

Secretary Aukai Riordan

Treasurer Keith Crowell

Unit Director John Almon

Station 12/14 Member at Large Jeff Lux

Station 21/30 Member at Large Michelle Strange

Station 22/35 Member at Large Laura Amari

Station 23/24 Member at Large Jeff Vaughn

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Common Terms and Acronyms

B- Brush Truck
CO- Carbon Monoxide
E- Fire Engine
EMS- Emergency Medical Services
Firehouse Software- Incident reporting software
IAR (I Am Responding)- App used for personnel accountability
L- Ladder Truck
MVC- Motor Vehicle Crash
R- Rescue Truck
SQ-Squad/Rescue Truck
U- Utility Vehicle



The year 2020 was a roller coaster of a year that none of us will soon forget. With severe weather, pandemics, and other challenges, the W.C.R.S. faced these all with professionalism and dedication. Adapting and overcoming were the keys for the year.

Total Times Dispatched By Ecomm: 3,868

Total Reportable Incidents: 2,797

Decrease from 2019: 2,841

Total IAR Time Available From Membership: 74,777

Total Personnel Hours From Firehouse: 40,233

Total Training Hours: 6,959

Over the year 10,652 personnel responded to incidents with an average of 4 people responding per call.

The busiest day of the week for calls department wide was Thursday. The majority of the calls received were during daytime hours.

Call Volume By District

12-134

14-176

21-321

22-833

23-360

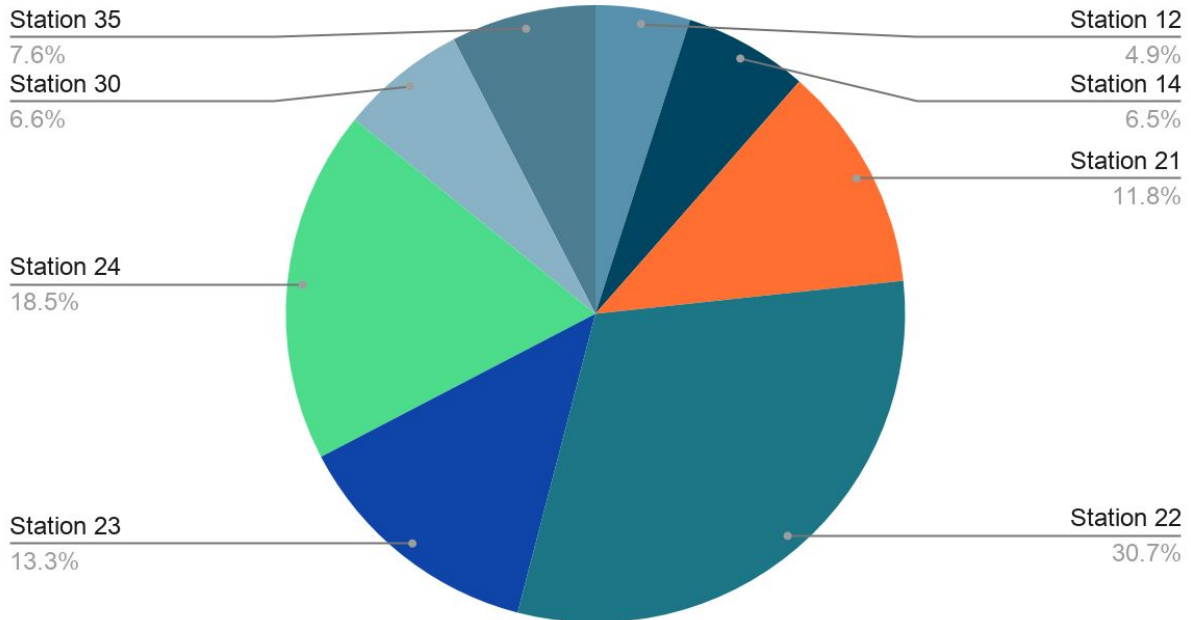
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30-179

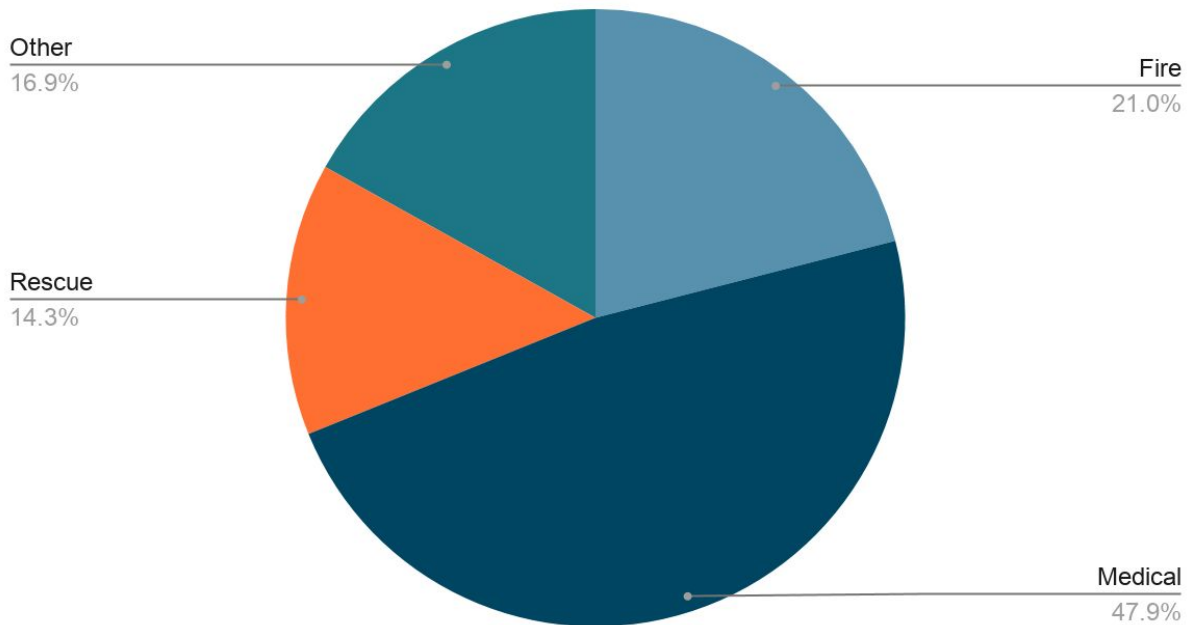
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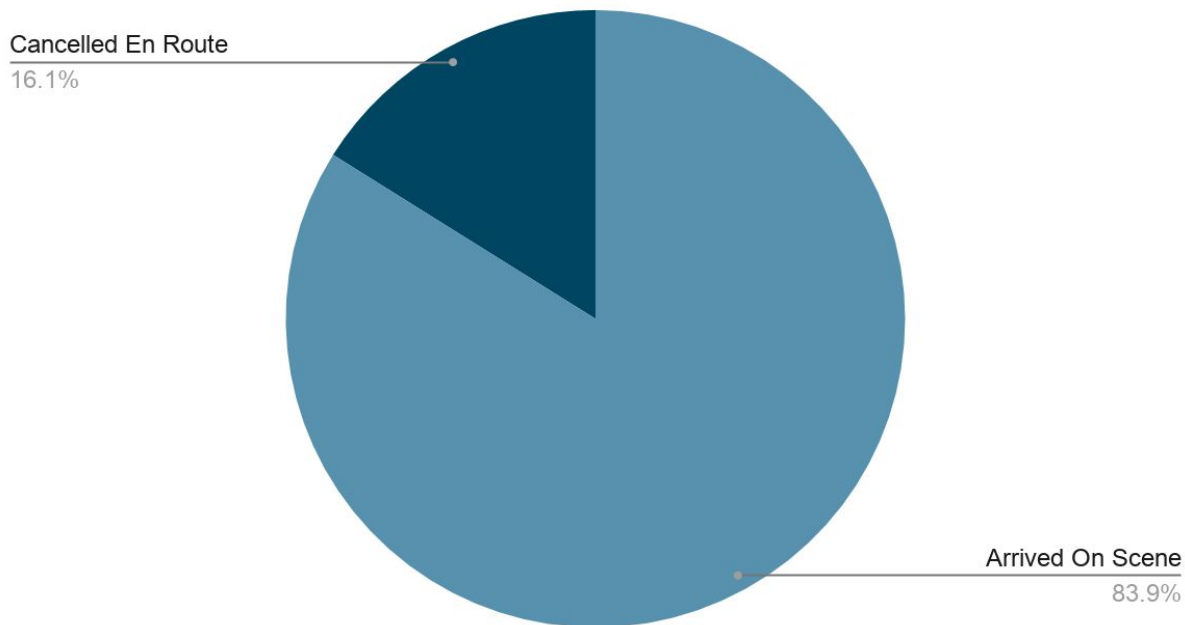
Calls By Station



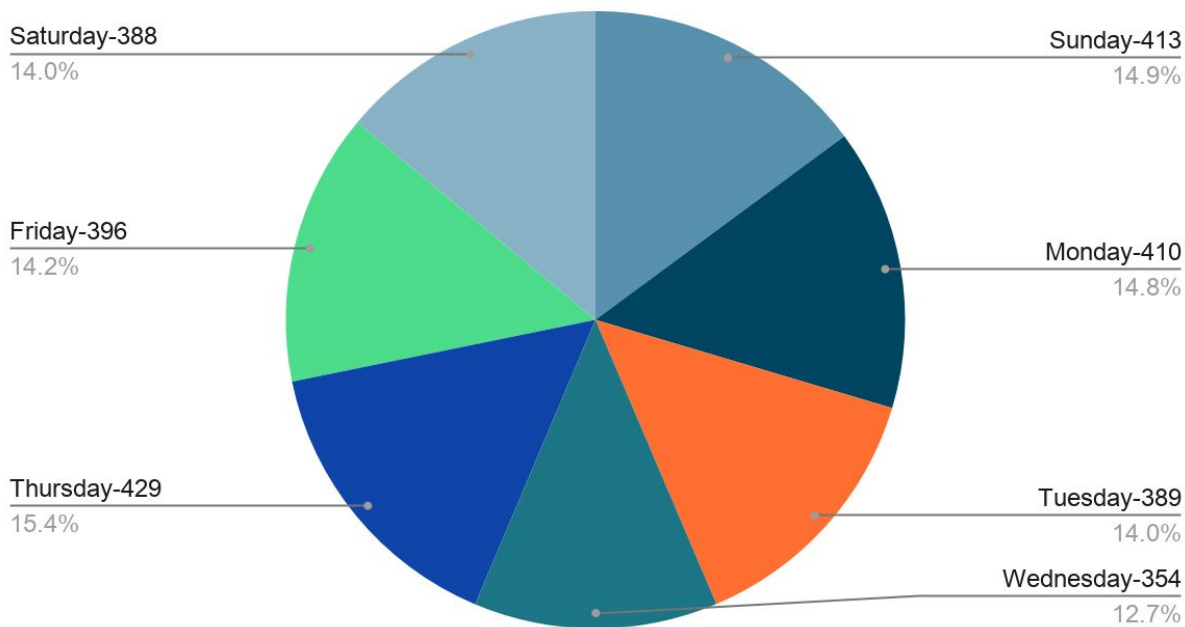
Call Percentage By Type



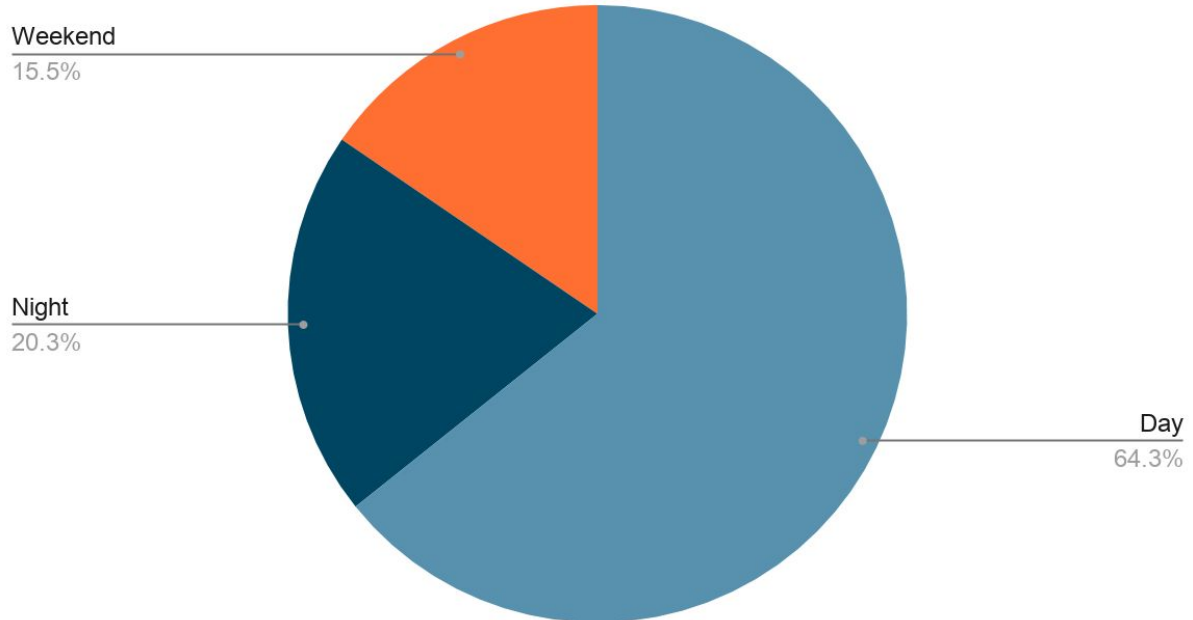
On Scene Versus Cancelled En Route



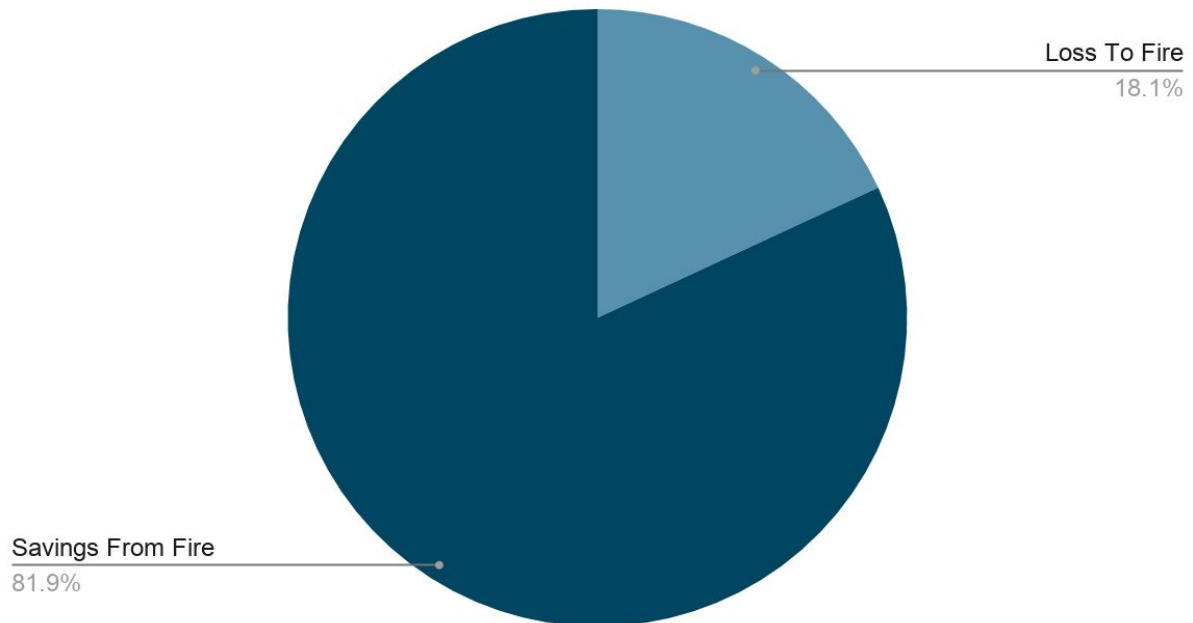
Calls by Day of Week



Calls By Time of Day



Monetary Losses \$1,496,452 Monetary Savings \$6,784,350



Promotions

Despite the daunting challenges faced in 2020 there were exciting advancements and promotions within the department. Numerous other members became certified in a variety of new skills.

Robert Galoppi promoted to Assistant Chief

William Almon promoted to Assistant Chief

Mark Obermeyer promoted to Captain

Dustin Beard promoted to Lieutenant

William Gumbman promoted to Lieutenant

Nick Reali promoted to Lieutenant

Adam Wade promoted to Lieutenant

Chase Yancy promoted to Engineer

Cameron Hurnard promoted to Driver

Brian Spock promoted to Tech 1

Steve Beguin promoted to Tech 1

John Sympson promoted to Tech 1

Spencer Carli promoted to Driver

Graeme Nelson promoted to Tech 1

Jeff Lux promoted to Engineer

Brian Terp promoted to Engineer

Thomas Landigran promoted to Driver

Makinly Arneson promoted to Tech 1

Contributions To the Community

Despite the challenges faced in 2020 our members still rose to the occasion and provided continuous service to the community. Numerous stations hosted open houses, smoke alarms were distributed and installed, parades were held, and calls answered. Based on the I Am Responding data for 2020, our members were on call or available for **74,777 hours**. If we use a base salary of a firefighter of \$35,000 per year, that equates to \$16.80 per hour. This means that over the course of the year our members provided \$1,256,254.60 worth of service free of charge! In addition if we calculate the number of training and activity hours logged in the Firehouse Software of **47,192** we get an additional contribution of \$792,825. Total personnel contributions for 2020 equals **\$2,049,079.60**.

Aside from the monetary impact we had on our community in 2020 we also participated in smoke alarm drives, parades, open houses, and other public activities. Some of these activities required innovative ways to participate due to the pandemic, but the W.C.R.S. membership did not allow the pandemic to restrict our outreach.



Training

Social distancing requirements made training more difficult over 2020. The large in person classes we were accustomed to gave way to online and virtual training as well as smaller group training sessions. Despite these new restrictions we continued to advance our knowledge and skill. 6,959 training hours were logged in Firehouse for 2020. This includes everything from Rope Rescue to Public Information Training. Several members obtained their Emergency Medical Technician licensure, and ten members became certified as extrication technicians. Our partners at Williamson County Emergency Management and Williamson Fire and Rescue provided invaluable assistance in training and furthering the education of our members.



**Station 12- East Franklin
Lieutenant Ryan Sessions**

Total calls for the year: 132

Total responses by apparatus:

E12: 65

Total personnel incident hours: 205

Average response time (dispatch to on scene): 9:38

Estimated dollar value in losses: \$43,000

Estimated dollar value in savings: \$776,500

Calls By Type

111 Building Fire: 1

131 Passenger Vehicle Fire: 2

143 Grass Fire: 1

151 Outside Rubbish or Trash Fire: 1

162 Outside Equipment Fire: 1

311 Medical Assist: 52

321 EMS Call Excluding MVC: 6

322 MVC With Injury: 6

324 MVC No Injury: 4

412 Gas Leak: 3

444 Power Line Down: 1

554 Assist Invalid: 6

611 Dispatched and Cancelled En Route: 3

6111 Dispatched and Cancelled En Route Medical: 11

6112 Dispatched and Cancelled En Route MVC: 6

6113: Dispatched and Cancelled En Route Fire Alarm: 8

6114: Dispatched and Cancelled En Route CAD Error: 3

622 No Incident Found At Location: 3

631 Authorized Controlled Burning: 3

653 Smoke From BBQ or Tar Kettle: 1

743 Smoke Detector Activation No Fire Unintentional: 2

745 Alarm System Activation No Fire Unintentional: 8

746 CO Detector Activation No CO: 1

900 Special Type Of Incident: 1



**Station 14- West Franklin
Captain Barry Burris**

Total Calls For The Year: 157

Total Responses By Apparatus:

U14: 128

B14: 35

E14: 110

SQ14: 267

Total personnel incident hours: 352

Average response time (dispatch to on scene): 11:49

Estimated dollar value in losses: \$139,900

Estimated dollar value in savings: \$1,089,900

Calls By Type

111 Building Fire: 3

131 Passenger Vehicle Fire: 3

151 Outside Rubbish Trash Fire: 2

311 Medical Assist: 43

321 EMS Call Excluding MVC: 15

322 MVC With Injury: 6

324 MVC No Injury: 5

331 Lock In: 1

352 Extrication From Vehicle: 1

412 Gas Leak: 1

422 Chemical Spill or Leak: 1

444 Power Line Down: 5

500 Service Call Other: 1

5532 Install Smoke Alarms: 1

554 Assist Invalid: 4

611 Dispatched and Cancelled En Route: 3

6111 Dispatched and Cancelled En Route Medical: 21

6112 Dispatched and Cancelled En Route MVC: 7

6113 Dispatched and Cancelled En Route Fire Alarm: 14

6114 Dispatched and Cancelled En Route CAD Error: 1

622 No Incident Found At Location: 1

631 Authorized Controlled Burning: 1

733 Smoke Detector Activation Malfunction: 5

735 Alarm System Sounded Malfunction: 2

743 Smoke Detector Activation Unintentional: 3
744 Detector Activation Unintentional: 1
745 Alarm System Activation Unintentional: 2
746 CO Detector Activation No CO: 1
814 Lightning Strike No Fire: 1
815 Sever Weather Standby: 1
911 Citizen Complaint: 1



**Station 21-Leiper's Fork
Captain John Schroeder**

Total calls for the year: 319

Total responses by apparatus:

U21: 176

B21: 39

T21: 26

E21: 140

Total personnel incident hours: 990

Average response time (dispatch to on scene): 10:40

Estimated dollar value in losses: \$20,500

Estimated dollar value in savings: \$409,500

Calls By Type

111 Building Fire: 2

131 Passenger Vehicle Fire: 4

132 Road Freight or Transport Vehicle Fire: 1

142 Brush Fire: 2

143 Grass Fire: 1

151 Outside Rubbish Trash Fire: 3

152 Garbage Dump Fire: 1

311 Medical Assist: 100

321 EMS Call Excluding MVC: 32

322 MVC With Injury: 35

324 MVC No Injury: 16

354 Trench/Below Grade Rescue: 4

363 Swift Water Rescue: 2

413 Oil Spill: 1

444 Power Line Down: 8

463 Vehicle Accident General Cleanup: 4

511 Lock Out: 1

552 Police Matter: 1

553 Public Service: 2

554 Assist Invalid: 14

561 Unauthorized Burning: 1

611 Dispatched and Cancelled En Route: 16

6111 Dispatched and Cancelled En Route Medical: 14

6112 Dispatched and Cancelled En Route MVC: 5

6113 Dispatched and Cancelled En Route Fire Alarm: 7
621 Wrong Location: 1
622 No Incident Found: 3
631 Authorized Controlled Burning: 3
651 Smoke Scare: 1
731 Sprinkler Activation Due to Malfunction: 1
733 Smoke Detector Activation Malfunction: 8
735 Alarm System Activation Malfunction: 2
736 CO Detector Activation Malfunction: 3
743 Smoke Detector Activation Unintentional: 5
744 Detector Activation Unintentional: 3
745 Alarm System Activation Unintentional: 2
746 CO Detector Activation No CO: 1
812 Flood Assessment: 1
813 Wind Storm Assessment: 1
900 Special Incident: 7



**Station 22- Grassland
Captain Chase Trivett
Lieutenant Steve Neible**

Total calls for the year: 825

Total responses by apparatus:

U22: 89

L22: 79

E22: 745

Total personnel incident hours: 1,822

Average response time (dispatch to on scene): 9:23

Estimated dollar value in losses: \$1,008,050

Estimated dollar value in savings: \$3,804,350

Calls By Type

111 Building Fire: 13
113 Cooking Fire: 2
114 Chimney Fire: 2
131 Passenger Vehicle Fire: 2
143 Grass Fire: 1
151 Outside Rubbish Trash Fire: 3
223 Air or Gas Rupture: 1
251 Excessive Heat No Ignition: 4
311 Medical Assist: 290
321 EMS Call Excluding MVC: 44
322 MVC With Injury: 24
323 MVC Pedestrian: 3
324 MVC No Injury: 31
331 Lock In: 5
341 Search For Person On Land: 1
352 Extrication From Vehicle: 2
355 Confined Space Rescue: 1
363 Swift Water Rescue: 1
412 Gas Leak: 9
421 Chemical Hazard: 1
424 CO Incident: 8
444 Power Line Down: 36
445 Arcing Electrical Equipment: 3
463 Vehicle Accident General Cleanup: 1

511 Lock Out: 1
512 Ring or Jewelry Removal: 1
552 Water or Steam Leak: 3
531 Smoke Removal: 4
551 Assist Police or Other Agency: 2
552 Police Matter: 1
553 Public Service: 6
554 Assist Invalid: 54
561 Unauthorized Burning: 5
611 Dispatched and Cancelled En Route: 6
6111 Dispatched and Cancelled En Route Medical: 28
6112 Dispatched and Cancelled En Route MVC: 9
6113 Dispatched and Cancelled En Route Fire Alarm: 57
6114 Dispatched and Cancelled En Route CAD Error: 1
621 Wrong Location: 3
622 No Incident Found: 13
631 Authorized Controlled Burning: 3
651 Smoke Scare: 4
652 Steam or Fog Thought To Be Smoke: 1
661 EMS Call Party Transported By Non Fire Agency: 1
671 Hazmat Investigation: 3
714 Central Station Malicious false Alarm: 1
733 Smoke Detector Activation Malfunction: 20
734 Heat Detector Activation Malfunction: 1
735 Alarm System Activation Malfunction: 9
736 CO Detector Activation Malfunction: 11
741 Sprinkler Activation Unintentional: 2
743 Smoke Detector Activation Unintentional: 27
744 Detector Activation Unintentional: 9
745 Alarm System Activation Unintentional: 27
746 CO Detector Activation No CO: 11
812 Flood Assessment: 7
814 Lightning Strike No Fire: 1
900 Special Incident: 2
911 Citizen Complaint: 1



Station 23- Thompson's Station
Captain Mark Obermeyer
Lieutenant William Gumbman
Lieutenant Adam Wade

Total calls for year: 335

Total responses by apparatus:

U23: 33

R23: 366

T23: 31

E23: 82

Total personnel incident hours: 619

Average response time (dispatch to on scene): 9:43

Estimated dollar value in losses: \$26,000

Estimated dollar value in savings: \$372,500

Calls By Type

111 Building Fire: 1

113 Cooking Fire: 1

131 Passenger Vehicle Fire: 1

142 Brush Fire: 3

143 Grass Fire: 1

151 Outside Rubbish Trash Fire: 1

154 Dumpster Fire: 1

161 Outside Storage Fire: 1

311 Medical Assist: 72

321 EMS Call Excluding MVC: 15

322 MVC With Injury: 42

324 MVC No Injury: 17

331 Lock In: 3

351 Extrication From Building: 1

352 Extrication From Vehicle: 1

411 Gasoline Spill: 1

412 Gas Leak: 3

413 Oil Spill: 1

424 CO Incident: 2

444 Power Line Down: 2

463 Vehicle Accident General Cleanup: 1

511 Lock Out: 2

522 Water or Steam Leak: 1
531 Smoke Removal: 1
541 Animal Problem: 1
542 Animal Rescue: 1
551 Assist Police or Other Agency: 1
553 Public Service: 5
554 Assist Invalid: 13
571 Cover Assignment: 1
611 Dispatched and Cancelled En Route: 8
6111 Dispatched and Cancelled En Route Medical: 25
6112 Dispatched and Cancelled En Route MVC: 65
6113 Dispatched and Cancelled En Route Fire Alarm: 7
6114 Dispatched and Cancelled En Route CAD Error: 2
621 Wrong Location: 2
622 No Incident Found: 3
641 Smoke Scare: 1
671 Hazmat: 1
721 Bomb Scare: 1
733 Smoke Detector Activation Malfunction: 2
743 Smoke Detector Activation Unintentional: 6
744 Detector Activation Unintentional: 1
745 Alarm System Activation Unintentional: 9
746 CO Detector Activation No CO: 3
900 Special Incident: 2



**Station 24- Goosecreek Bypass
Captain Bobby Rutledge
Lieutenant Nick Reali**

Total calls for year: 487

Total responses by apparatus:

U24: 238

T24: 39

E24: 278

Total personnel incident hours: 1,295

Average response time (dispatch till on scene): 8:44

Estimated dollar value in losses: \$78,500

Estimated dollar value in savings: \$649,500

Calls By Type

111 Building Fire: 3
131 Passenger Vehicle Fire: 4
132 Road Freight or Transport Vehicle Fire: 3
142 Brush Fire: 1
151 Outside Rubbish trash Fire: 2
154 Dumpster Fire: 2
155 Outside Stationary Compactor Fire: 1
162 Outside Equipment Fire: 1
211 Overpressure of Steam Pipe: 1
311 Medical Assist: 96
321 EMS Call Excluding MVC: 96
322 MVC With Injury: 23
324 MVC No Injury: 15
352 Extrication From Vehicle: 2
411 Gasoline Spill: 1
412 Gas Leak: 10
424 CO Incident: 2
444 Power Line Down: 4
451 Biohazard: 1
463 Vehicle Accident General Cleanup: 3
522 Water Leak: 3
531 Smoke Removal: 2
551 Assist Police or Other Agency: 3
552 Police Matter: 1

5531 Install Smoke Alarm: 1
554 Assist Invalid: 48
561 Unauthorized Burning: 3
571 Cover Assignment: 1
611 Dispatched and Cancelled En Route: 7
6111 Dispatched and Cancelled En Route Medical: 19
6112 Dispatched and Cancelled En Route MVC: 13
6113 Dispatched and Cancelled En Route Fire Alarm: 20
621 Wrong Location: 1
622 No Incident Found: 8
631 Authorized Controlled Burning: 6
651 Smoke Scare: 2
652 Steam Thought To Be Smoke: 1
671 Hazmat: 2
711 Municipal Alarm System False Alarm: 2
713 Telephone Malicious False Alarm: 1
715 Local System Malicious False Alarm: 2
721 Bomb Scare: 1
733 Smoke Detector Activation Malfunction: 9
734 Heat Detector Activation No Fire: 1
735 Alarm System Activation Malfunction: 18
736 CO Detector Activation Malfunction: 6
743 Smoke Detector Activation Unintentional: 11
744 Detector Activation Unintentional: 3
745 Alarm System Activation Unintentional: 14
746 CO Detector Activation No CO: 4
814 Lightning Strike No Fire: 3



**Station 30- Primm Springs
Captain Charlene Forehand
Lieutenant Chad Harrah**

Total calls for the year: 147

Responses by apparatus:

U30: 80

T30: 9

E30: 28

Total personnel incident hours: 350

Average response time (dispatch to on scene): 13:40

Estimated dollar value in losses: \$7,700

Estimated dollar value in savings: \$0

Calls By Type

111 Building Fire: 1

131 Passenger Vehicle Fire: 2

137 Camper or RV Fire: 1

311 Medical Assist: 49

321 EMS Call Excluding MVC: 34

322 MVC With Injury: 2

324 MVC No Injury: 6

352 Extrication From Vehicle: 1

353 Removal From Stalled Elevator: 1

462 Vehicle Accident General Cleanup: 1

531 Smoke Removal: 1

552 Police Matter: 1

553 Public Service: 1

611 Dispatched and Cancelled En Route: 5

6111 Dispatched and Cancelled En Route Medical: 20

6112 Dispatched and Cancelled En Route MVC: 6

6113 Dispatched and Cancelled En Route Fire Alarm: 3

6114 Dispatched and Cancelled En Route CAD Error: 1

622 No Incident Found: 1

631 Authorized Controlled Burning: 2

671 Hazmat: 1

733 Smoke Detector Activation Malfunction: 2

736 CO Detector Activation Malfunction: 1

743 Smoke Detector Activation Unintentional: 2

746 CO Detector Activation No CO: 1
813 Wind Storm Assessment: 1



**Station 35- Fairview
Captain Andy Adams
Lieutenant Robert Claxton**

Total cals for year: 198

Response by apparatus:

U35: 99

B35: 84

E35: 35

Total personnel incident hours: 366

Average response time (dispatch to on scene): 12:56

Estimated dollar value in losses: \$60,500

Estimated dollar value in savings: \$0

Calls By Type

111 Building Fire: 3

121 Fire In Mobile Home: 1

137 Camper or RV Fire: 1

142 Brush Fire: 5

143 Grass Fire: 1

151 Outside Rubbish Trash Fire: 3

173 Cultivated Tree Fire: 1

311 Medical Assist: 97

321 EMS Call Excluding MVC: 9

322 MVC Injury: 2

324 MVC No Injury: 3

331 Lock In: 1

352 Extrication From Vehicle: 1

444 Power Line Down: 4

445 Arcing Electrical Equipment: 1

551 Assist Police or Other Agency: 2

554 Assist Invalid: 22

561 Unauthorized Burning: 1

611 Dispatched and Cancelled En Route: 7

6111 Dispatched and Cancelled En Route Medical: 23

6112 Dispatched and Cancelled En Route MVC: 2

6113 Dispatched and Cancelled En Route Fire Alarm: 3

6114 Dispatched and Cancelled En Route CAD Error: 2

622 No Incident Found: 1

736 CO Detector Activation Malfunction: 1
746 CO Detector Activation No CO: 1



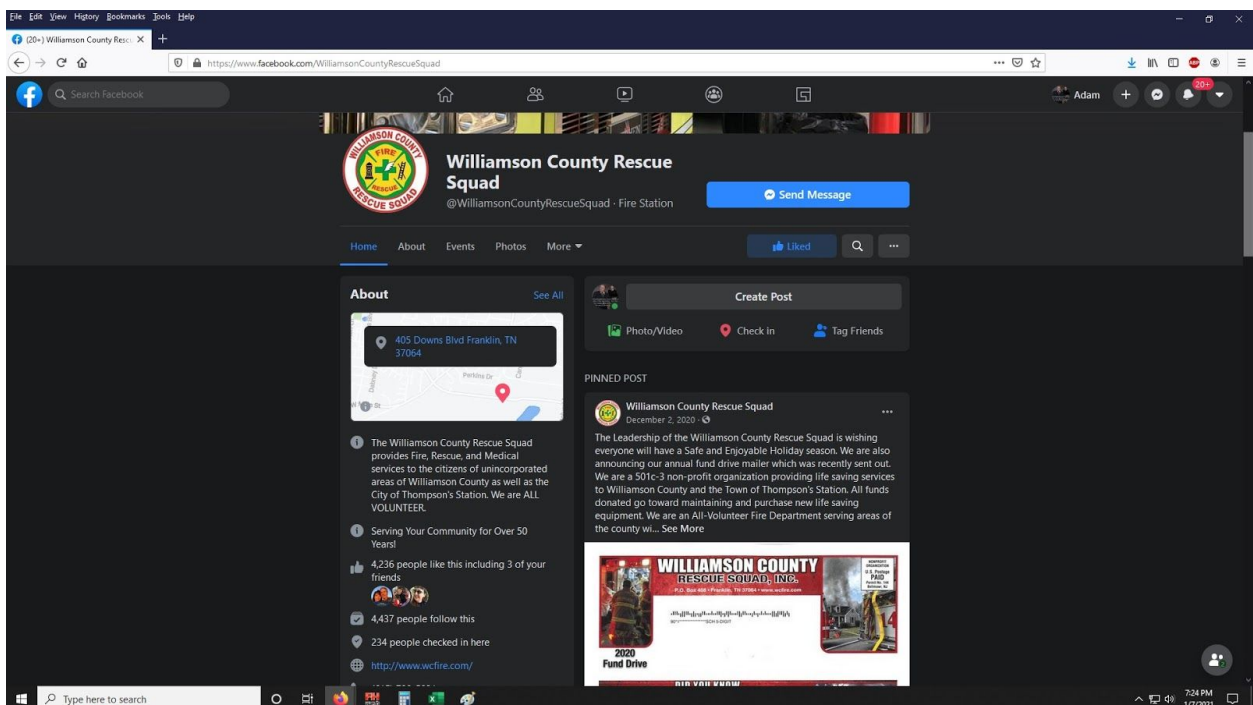
Social Media

The W.C.R.S. maintains a website, a Facebook page, and a Twitter account.

Average daily unique website visits: 13

Average daily unique Facebook page visits: 18

Twitter account followers: 951



Year To Date Budget Figures

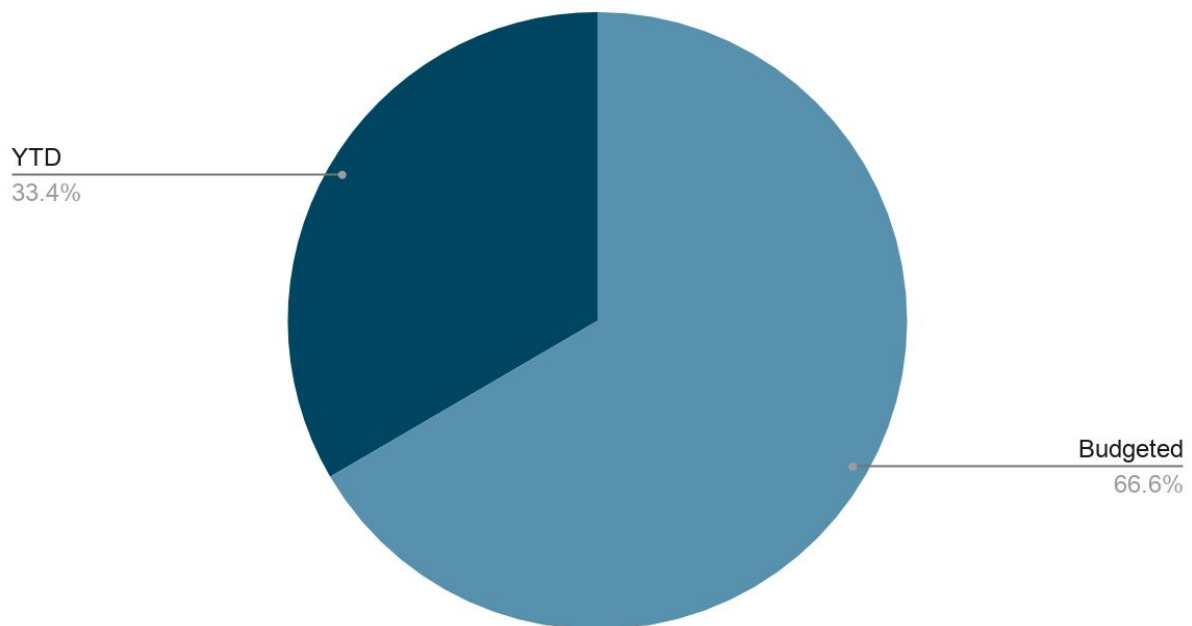
As of 12/31/2020

Fiscal Year July 1, 2020-June 30, 2021

		20-21 Approved		20-21 Total		Overall Percentage
Expenditures						
Bank Fees		\$1,000.00		\$185.00		18%
Banquet and Awards		\$5,000.00		\$2,250.00		45%
Building Maintenance		\$10,000.00		\$6,121.00		61%
Capital Outlay						
Communications		\$13,000.00		\$0.00		0%
1st Responder Bags		\$1,000.00		\$0.00		0%
Station 22 Compressor		\$42,000.00		\$0.00		0%
New Station Deposit		\$25,000.00		\$0.00		0%
Utility Vehicle Lights				\$16,000.00		
Debt Retirement		\$0.00		\$0.00		0%
Dues & Subscriptions		\$2,500.00		\$304.00		12%
Fire & Rescue Equip		\$10,000.00		\$8,144.00		81%
Fire Hydrant Program		\$100.00		\$0.00		0%
First Responder Program		\$5,000.00		\$359.00		7%
Food & Drink		\$5,000.00		\$449.00		9%
Fund Drive		\$25,000.00		\$17,542.00		70%
Fuel		\$35,000.00		\$14,523.00		41%
Insurance		\$35,000.00		\$31,339.00		90%
Misc.		\$100.00		\$0.00		0%
Office Supplies		\$2,000.00		\$258.00		13%
Payroll						
Salary		\$75,870.00		\$38,142.00		50%
Contract Labor		\$5,000.00		\$64.00		1%
Payroll Taxes		\$6,000.00		\$2,729.00		45%
Retirement Benefits		\$4,800.00		\$0.00		0%
Portable Equipment		\$7,000.00		\$3,081.00		44%

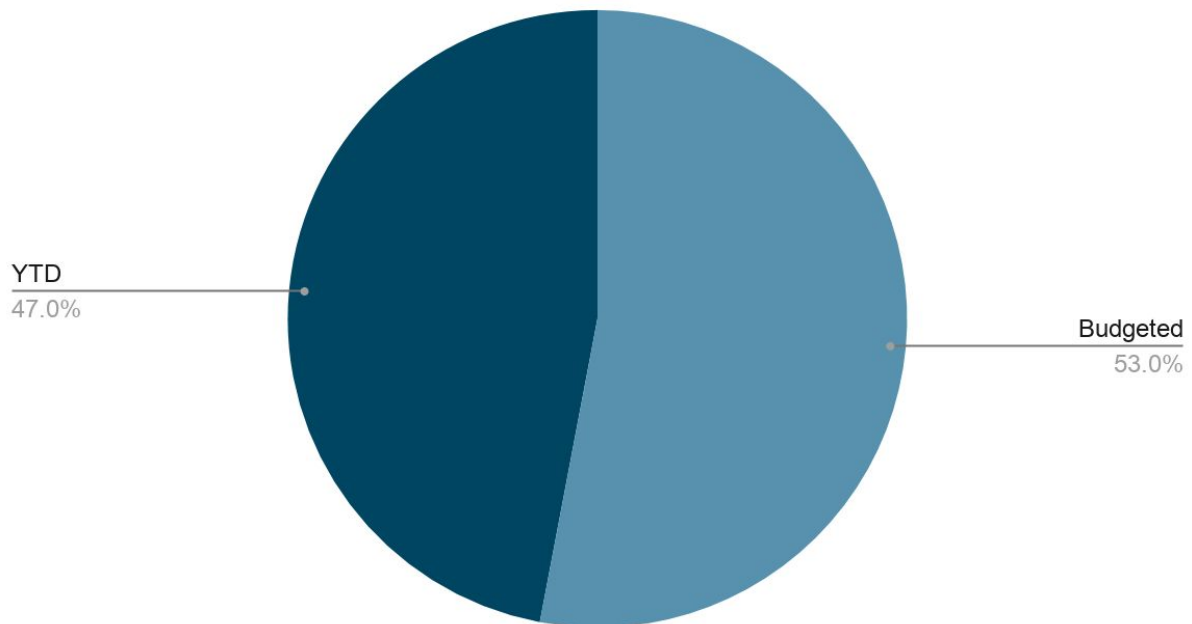
Maintenance						
Professional Services		\$20,000.00		\$10,076.00		50%
Public Education		\$2,100.00		\$97.00		5%
Lawn Care		\$2,500.00		\$2,880.00		115%
Safety		\$1,000.00		\$47.00		5%
Telephone		\$6,000.00		\$1,725.00		29%
Training		\$2,500.00		\$420.00		17%
Uniforms and Patches		\$2,500.00		\$2,286.00		91%
Vehicle Maintenance		\$50,000.00		\$49,933.00		100%
Electricity		\$9,500.00		\$1,478.00		16%
Heating Fuel		\$5,000.00		\$55.00		1%
CATV		\$1,300.00		\$647.00		50%
Water and Sewer		\$3,000.00		\$617.00		21%
Total		\$421,770.00		\$211,772.00		50%

20-21 Expenditures



	20-21 Budgeted		20-21 Actual		Percentage
Revenue					
County Government	\$256,661.00		\$256,661.00		100%
Donations	\$163,109.00		\$117,209.00		72%
Interest	\$1,000.00		\$390.00		39%
Misc.	\$1,000.00		\$90.00		9%
Total	\$421,770.00		\$374,349.00		89%

20-21 Revenue



Office of the Chief Goals for 2021

1. Improve service delivery by improving the strategic location and allocation of resources throughout our service footprint.
2. Emphasize public education and relations through increased community involvement with community outreach programs, social media, and public education events.
3. Complete a department wide S.W.O.T. analysis (Strengths, Weaknesses, Opportunities, and Threats).